PACKAGE CONTENTS

Senso Stereo Wireless Headphones

Eartips - 3 Pairs (Small, Medium, Large)

Charging Cable

3 Feet Dual Port Charging Cable
Compatible with Mini USB and Apple Lightening Ports

Carrying Case

Wire Tie

Dual Port Car Charger
## PRODUCT OVERVIEW

![Headphone Diagram](image)

### Button Control

<table>
<thead>
<tr>
<th>Function</th>
<th>Operation</th>
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<tbody>
<tr>
<td>Power ON</td>
<td>When off, press and hold the multifunction button for 2 seconds</td>
</tr>
<tr>
<td>Power OFF</td>
<td>When on, press and hold the multifunction button for 3 seconds</td>
</tr>
<tr>
<td>Play / Pause</td>
<td>Press the multifunction button once in audio mode</td>
</tr>
<tr>
<td>Volume + / -</td>
<td>Press the Volume + or Volume - button once</td>
</tr>
<tr>
<td>Next / Previous Track</td>
<td>Press and hold the volume + or - button for 2 seconds</td>
</tr>
<tr>
<td>Answering Phone Call</td>
<td>When you receive an incoming call, press the Multifunction button once</td>
</tr>
<tr>
<td>End a Phone Call</td>
<td>During a call, press the Multifunction button once</td>
</tr>
<tr>
<td>Reject a Phone Call</td>
<td>When you receive an incoming call, press and hold the Multifunction button for 2 seconds</td>
</tr>
<tr>
<td>Number Redial</td>
<td>Press the Multifunction button twice to redial the latest phone number</td>
</tr>
<tr>
<td>Pairing Mode</td>
<td>When the headphone is off, press and hold the Multifunction button for 5 seconds until the LED indicator flashes red and blue</td>
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</tbody>
</table>
LED Indicators

<table>
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<tr>
<th>LED Indicator</th>
<th>Status</th>
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<tr>
<td>Red - Solid</td>
<td>Charging</td>
</tr>
<tr>
<td>Blue - Solid</td>
<td>Fully Charged</td>
</tr>
<tr>
<td>Blue and Red - Flashing</td>
<td>In Pairing Mode</td>
</tr>
<tr>
<td>Blue - Flashes every 2 seconds</td>
<td>Not paired with any device</td>
</tr>
<tr>
<td>Blue - Flashes every 5 seconds</td>
<td>Paired with a device</td>
</tr>
<tr>
<td>Red - Flashing</td>
<td>Low Battery</td>
</tr>
</tbody>
</table>

Bonus Items

How to Use Your ActivBuds

Charging

1.) Connect the charger to the USB port on the headphone
2.) Connect the USB on other end of the charger to any USB charging adapter or active computer USB port
3.) The LED indicator will turn solid red when charging.
4.) The LED indicator will turn solid blue when charging has completed.

Charging takes between 1 and 2 hours. The headphone performs best when fully charged.

Pairing

1.) Make sure the headphone and the Bluetooth device are in close proximity to each other (within 3 feet)
2.) With the headset turned off, press and hold the Multifunction button for 6 seconds until the red and blue lights flash alternately.
3.) Turn on the Bluetooth function on your phone and search for nearby devices
4.) Find \``ActiveBuds S250`` in the search results and tap on it to connect.
5.) Once connected, LED indicator will flash blue

**Note:**
- If a PIN code is requested during pairing, enter \``0000`` (four zeros) or \``8888`` (four eights)
- The Bluetooth headphone will remember previously paired devices and will attempt to pair with the last connected device automatically

## Pairing with Two Bluetooth Devices at the Same Time

You can pair your headphones with two devices, but only one of them can play music or make phone calls with the headphones at any time

1.) Follow the previous instructions in the \``Pairing`` section above to pair the headphone to your first device.
2.) Turn off the Bluetooth function on your first device and follow the pairing instructions above again to pair to your second Bluetooth device

**Note:**
- If a PIN code is requested during pairing, enter \``0000`` (four zeros) or \``8888`` (four eights)
- The Bluetooth headphone will remember previously paired devices and will attempt to pair with the last connected device automatically

## Restoring the Factory Settings

To restore the factory settings, press and hold the Multifunction key for 3 seconds when the unit is being charged, until the red and blue lights have flashed three times. Release the key.

## Troubleshooting

**Q:** My headphone will not turn on.

**A:** Please make sure your phone is recharged and has enough power. Plug the headphone to a charger and check if the LED indicator becomes solid red.

**Q:** Pairing to a Bluetooth device doesn’t work

**A:** Please do the following:
• Make sure the headphone is turned on and the LED indicator is flashing blue and red
• Make sure the headphone and the Bluetooth device are close to each other within 3 feet
• Turn off the headphones and the Bluetooth device, then turn on the headphones and then restart Bluetooth device. Then retry the pairing method.
• Restore the factory settings as are indicated above
• Make sure your Bluetooth device supports A2DP

Q: **After pairing, the headphone disconnects or there is too much background noise.**
A: Please do the following:

• Recharge your headphone, the power may be too low.
• Units are out of range (10 meters maximum). Bring units closer together.
• Remove any object (electrical or magnetic) that may be interfering or blocking the signal between units

Q: **After pairing and connecting with my Bluetooth device, I can not hear music/audio**
A: Please check the following:

• Your Bluetooth device is connected to the headphone. The LED indicator should flash blue once every 5 seconds
• Make sure the volume is at an audible level on both your headphone and the Bluetooth device
• Make sure the Bluetooth device is playing music/audio
• Some phones do not have the full stereo music function. Check by connecting to another cellphone to test the headphone

Q: **There is too much background noise**
A: The headphone and Bluetooth device are too far from each other (max 10 meters). Bring the devices closer together.

Q: **The Bluetooth Device asks for a password / pin while pairing**
A: Most Bluetooth devices don’t require a password / pin during pairing, but enter “0000” (four zeros) if asked

Q: **The LED indicator does now show solid red when charging the headphone**
A: The headphone has been discharged for too long. Leave the unit on charge for about 30 minutes and the LED indicator should show solid red

**Note:**

Overcharging or keeping the headphones in a closed car or similar environment for long periods will reduce the capacity and life of the battery.

It is not recommended to charge your headphones overnight
Safety and Care

1.) Although the Senso headphones are equipped with necessary battery regulators, it is recommended not to use Quick / Fast Chargers which tend to over-charge the device and can reduce the lifespan of the battery substantially
2.) Do not charge headphones when they are wet due to sweat or other moisture
3.) Wipe away any excess sweat or moisture before and during use, any prolonged exposure to sweat can corrode the liqipel coating and can penetrate through and damage internal components
4.) Keep the headphones away from extreme heat and humidity. High heat will decrease the lifespan of the headphone and battery
5.) The headphones should be charged at least once every 6 months
6.) Clean with a soft cloth, damp with diluted soap water solution if necessary. Never use chemical cleaners
7.) Do not drop the headphone on hard surfaces
8.) Do not take the headphone apart
9.) When not in use, power the headphones off and store in a cool, dry place

WARNING:

Using headphones at high to moderate volumes for extended periods of time will result in permanent hearing damage. It is advised you keep volume levels moderate to low at all times for your safety.

It is advised to turn the volume on your device all the way down before connecting your headphones, then gradually increase the volume until you reach a comfortable listening level.

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Please contact us at any time 24 / 7 / 365 if you have any questions or concerns:

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✉️ support@sensoshop.com